





The Mobile Causeway attracts visitors from all over for its great seafood, majestic Delta and Southern hospitality with the Original Oyster House setting the standard. Since 1983, the Original Oyster House has been serving sustainably sourced, local seafood in a casual setting that has captivated folks from all over the world, including a few celebrities. Locals and tourists have celebrated many milestones in our panoramic Banquet Room and other private party

Banquet Room and other private party rooms. Join us and watch the boats cruise by or if you are lucky, you may spot a gator!

We are so excited about your interest in planning your event here. Please find enclosed everything you need to plan a memorable event.

Banquet FAQ's Sheet

Answers to most asked questions about the Banquet Room.

Hors d'oeuvres

Features the appetizer selection to serve before your meal.

Seafood Dinner Menu

Offers a 3 or 4-entree buffet available all day.

Luncheon Menu

Offers a 2-entree buffet only available for lunch.

Set - Up Samples

Provides table arrangements for different occasions and room flow.

Rebecca Walter

Banquet Manager
3733 Battleship Pkwy
Spanish Fort, AL 36527
Direct Line: 251-753-5813
Restaurant: 251-626-2188
Fax: 251-626-0161



Banquet Room Guidelines

How To Secure Your Date

To secure your date a \$100 deposit must be paid to the Original Oyster House. Payments for the Original Oyster House Banquet Room can only be made through Tripleseat or in the restaurant at 3733 Battleship Parkway, Spanish Fort, AL 36527. **All Tripleseat payments will be charged a 3% credit card processing fee.** A date is not considered booked until the obtaining of the deposit and contract by the Banquet Manager. Dates will not be held without the \$100 deposit.

Cancellation Policy

A 21-day notice is required for all cancellations for a full refund of your deposit. After the 21st day, you forfeit the \$100 deposit. If you need to *reschedule* your event prior to the 10-day event confirmation your \$100 deposit will transfer to your new event date.

Room Charges and Other Fees

The Banquet Room requires a \$100 deposit to secure your date. There is also a \$300 room charge. The room charge is not a deposit and will be charged on your final bill. All Tripleseat payments will be charged a 3% credit card processing fee. All food and beverage items are charged 8.5% sales tax and an automatic 20% gratuity for your service staff. All charges and fees will be on your Banquet Event Order (BEO) that is emailed to you before your event for approval.

Event Timing

Per the Alabama Health Department, all Banquet buffet food is served for 90 minutes, refreshed and replenished *if needed*, then cleaned up by the Banquet Chef. Events are held for 2 to 3 hours.

Event Details and Guest Guarantees

Your event timing, buffet options and final guest count are required 10-days prior to the date of your event. Your final guest count is the amount for which you will be charged. In the case that more guests arrive than the final guest count, the additional guest will be reflected on the final bill presented at the conclusion of your event. Children 12 years and younger are to be included in your final guest count but will be charged \$12.99 for children buffet pricing.

Decorations and Event Set-Up

Early access to the Banquet Room will depend on booked events and times must be prearranged with the Banquet Manager. <u>Glitter, confetti and other hard to clean items are prohibited.</u> Immediately following your event, you are responsible to remove all event items: decorations, equipment, your belongings, etc. The Original Oyster House is not responsible for any damages or loss of any merchandise or articles left prior to, during, or after any event and staff cannot assist in delivery or removal of your items.



Banquet Room Frequently Asked Questions

Is there a day of coordinator?

Yes! Rebecca Walter will be your coordinator for your event. On the weekends (Saturday and Sunday) you will have a restaurant manager assigned to you day of. The restaurant manager will have a copy of your signed Banquet Event Order (BEO).

What does the \$300 Room Charge Cover?

Set-up, tables, chairs, white lap length tablecloths, white napkins, china, flatware, glassware, podium and/or microphone as needed.

How can I rent a projector?

A projector is available to rent for a \$135 charge. This charge will be shown on your final bill.

What is Tripleseat?

Tripleseat is our online booking software that communicates your event details. Your event contract will be sent via Tripleseat. You will receive an email from Tripleseat with your Banquet Event Order (BEO) for approval 10-days prior to your event. Payment is not due until the conclusion of your event unless paying online through Tripleseat. All Tripleseat payments will be charged a 3% credit card processing fee.

What is the cancellation policy? How do I get my deposit back?

A 21-day notice is required for all cancellations for a full refund of your deposit. After the 21st day, you forfeit the \$100 deposit. The \$100 deposit will be refunded to the credit card on file.

What is the minimum and maximum number of guests for a Banquet Room event?

A minimum of 30 up to 100 guests, depending on seating arrangements.

Please see set-up sample descriptions for seating restrictions.

Can we have separate checks or pay separately?

Unfortunately no, your Banquet Room event will be one itemized bill for your seafood buffet food. We can accommodate separate checks for alcohol (cash bar).

Can I bring my own beer and wine?

Per the Alabama ABC Board, restaurants cannot accommodate any outside beer, wine or liquor.

-Dos

- Finished floral arrangements
- Battery operated candles or flamed candles in glass holders or lanterns
- Ask about additional food, beverage or bar menu options

Don'ts

- Tape
- Paint
- Nails
- Flamed candles
- Tacks
- Outside food,
- Confetti
- beverages or
- Glitter
- alcohol







Please ask about accommodations on outside bakery items!